



The Power of We™

Avaya one-X® Mobile

Overview

Easy to deploy, use and secure, the Avaya one-X Mobile client helps enterprises maintain business continuity and lower expenses by delivering UC applications and services to mobile users. The extension of business communications to mobile devices helps ensure that employees can be accessible and productive while on the move, improving business collaboration and customer care.

To keep business moving forward, users have access to Avaya Aura® services and rich capabilities through a broad range of mobile devices including smartphones and tablets. Avaya one-X Mobile is available across popular platforms such as Apple iOS, Google Android, and Blackberry supporting BYOD and CYOD (Choose Your Own Device).

Increase employee productivity and address mobile costs with secure anywhere access to Avaya Aura core services and rich unified communications.

Never miss a call; mobile workers are always available to colleagues and customers while travelling, working from a partner's office or roaming campus.

Easy to deploy and manage through a broad choice of BYOD devices; mobile phone charges are minimized through intelligent handoff from cellular-to-wifi and VOIP.

Avaya one-X Mobile Lite: quick and easy to deploy in large volumes, one-X Mobile Lite simplifies user access to Avaya Extension to Cellular (EC500) telephony features through an intuitive smartphone UI.

Avaya one-X Mobile: provides an easy-to-use, powerful set of productivity enhancing capabilities through Avaya one-X Client Enablement Services.

Avaya one-X Client Enablement Services: enriches the user experience and client capability by extending features not accessible through one-X Mobile Lite. Client Enablement Services is a single platform that delivers Avaya Aura communication services to one-X UC clients including one-X Mobile and

one-X Communicator; delivering BYOD security features for confident deployment of enterprise communications on personal devices.

Avaya one X Mobile SIP: allows companies to reduce mobile charges where low cost data connectivity is available (i.e. wifi) with a VoIP client for smartphones.

Key Benefits

Improve reachability: simultaneously ring up to four devices (deskphone, smartphone, home phone, tablet, etc.) with one-number portability. Seamlessly transfer calls back and forth between devices.

Avaya Client Enablement Services (CES)

CES provides additional subscriber services to one-X Clients by accessing Avaya Aura core services on behalf of each client. CES enriches the user experience and client capability with the extension of rich features including:

For Users:

- Corporate Directory Access
- Visual Voicemail
- Message Waiting Indicator
- Presence
- Personal Status Message
- Ring-phones Group
- Call Back
- Favorites/VIP list
- Call Filtering/Screening
- Shared Contacts
- Call Block
- Session History

System:

- Turnkey appliance or software-only installation
- BYOD Security
- Back-end adaptors for telephony, messaging, presence and directory services
- Extensive LDAP Integration options

Increase productivity: rich enterprise telephony drives higher efficiency and collaboration. Features include: visual voicemail, single corporate voicemail call history logs, unified contact lists, corporate directory, dial by extension VIP Lists, IM and aggregated presence.

Speed collaboration and decision

making: users can bring experts into conversations to resolve issues in real time with mid call features such as add a call/conference, hold and resume, transfer, park.

Reduce cost:

reduce long distance charges with least call routing - critical with international calls. Minimize cellular usage by routing campus mobile calls through the enterprise network, with intelligent cellular-to-wifi hand-off and transfer of calls between mobile and deskphone.

Leverage BYOD and maintain

business identity: protect company brand and employee privacy - PBX business number is displayed for outbound calls. Users can make and receive calls through the enterprise network for business or directly for personal calls.

Single number access: make it easy for customers to reach sales and experts with just one number. Single number reach eliminates the complexity of multiple numbers (mobile, deskphone, etc.) speeding access to and collaboration between employees, partners and colleagues.

Support reporting regulations:

comply with industry reporting regulation through call logs and system integration with recording and tracking features for mobile calls.

Auto-Configuration:

simplified provisioning and configuration for large Avaya one-X Mobile deployments.

Mix-and-match licensing:

Avaya Aura Suite Licenses (mobility suite) lets enterprises choose the right client for individuals and groups based on unique roles and user profile.

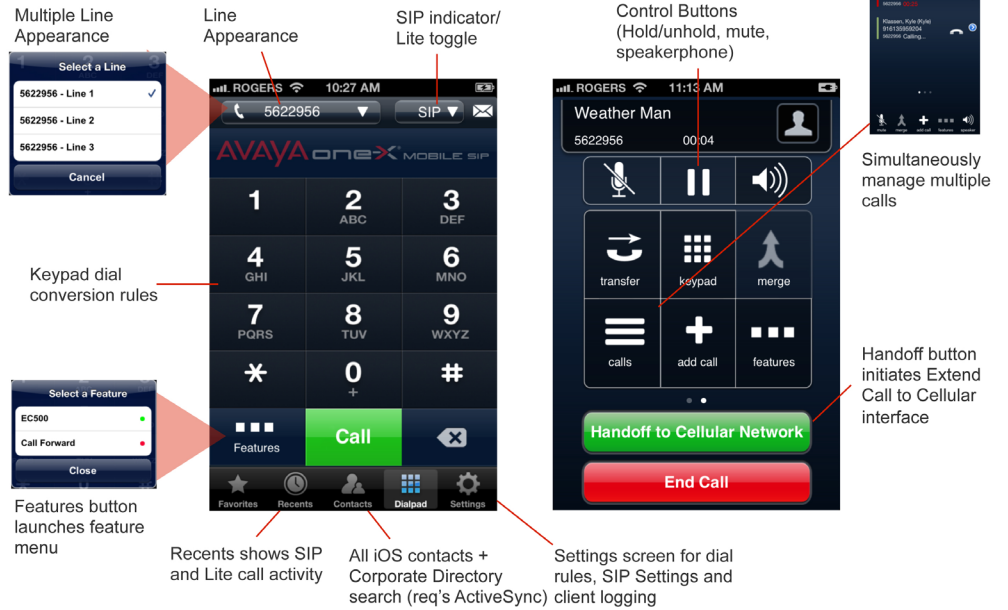
On-demand:

it's easy to get started. Users simply download clients from mobile markets (Apple AppStore, Google play, etc.).

Key Features

An intuitive graphical user interface delivers quick access to Unified Communications functionality. The solution is compatible with most enterprise mobility environments, independent of devices deployed or cellular service provider. Key features include:

Avaya one-X Mobile 6.2 SIP View



Feature Highlights

Single Number Reach	Simplify customer communication with elimination of multiple reach numbers
Single Number Outbound	Maintain PBX number for business identity and BYOD privacy
Simultaneous Ring	Ring up to 4 devices, mobile or fixed
Visual Voice Mail	No need to dial in, corporate VM is visual for quick prioritization
Corporate Directory	Easy access to corporate contacts through search function
Call logs	Never miss a call, see entire corporate inbound call history
Single Voice Mail	Any business call not answered is sent to corporate VM
Favourite List	Prioritize incoming calls. Non VIP numbers can go directly to VM
Dial by Office Extension	Place calls using using internal extension dialing plans
Call from Contacts	Speed connection with direct dial from contacts list
Call Routing	Route incoming calls to any device based on schedule/location
Multiple Line Appearance	Simultaneously manage multiple calls
Control Buttons	Hold/resume, add a call/conference, transfer, park, speakerphone
Mobile Switcher	Move calls between mobile devices and desktop/deskphone
VoIP-Cellular Handover	Operates on both wifi and cellular; hand-off from cell to network reduces cost
Network Quality Indicator	Visual indicator of current state of network connection

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit www.avaya.com.

System Requirements and Support

Avaya one-X Mobile 6.1.X	iPhone (one-X Mobile UC)	BlackBerry	Android
Mobile Platform	OS 5+	OS 5/6/7	OS 2.3/4.x
Core	CM 5.2.1+	CM 5.2.1+	CM 5.2.1+
One-X CES Support	Required	Yes (optional)	Yes (optional)
Aura CM EC500/ FNE Support	n/a	Yes	Yes
CS1000 Mobile Extension Support	n/a	n/a	n/a
Aura SM - SIP Support	n/a	n/a	n/a
Avaya one-X Mobile Lite 1.X	iPhone	BlackBerry	Android
Mobile Platform	OS 5+	OS 5/6/7	OS 2.2/2.3
Core	CS1000 R7.5+	CS1000 R7.5+	CS1000 R7.5+
One-X CES Support	No	No	No
Aura CM EC500/ FNE Support	Yes	n/a	n/a
CS1000 Mobile Extension Support	CS1000 R7.5+	CS1000 R7.5+	CS1000 R7.5+
Aura SM - SIP Support	n/a	n/a	n/a
Avaya one-X Mobile SIP for iOS 6.2	iPhone (one-X Mobile SIP iOS)		
Mobile Platform	iOS 6+		
Core	Aura 6.x (SM 6.X)		
One-X CES Support	No		
Aura CM EC500/ FNE Support	Yes		
CS1000 Mobile Extension Support	n/a		
Aura SM - SIP Support	Yes		

Learn More

Avaya is a global provider of business collaboration and unified communications, contact centers, data solutions and related services to companies of all sizes around the world. To learn more about Avaya one-X Mobile and other solutions please visit

www.avaya.com.